

WELL Health-Safety Rating

WELL, BREEAM, LEED and **SKA** are the key sustainability assessment certifications. Each is the subject of its own fact sheet.

What is the WELL Health-Safety Standard?

The WELL Health-Safety Rating addresses a post-COVID-19 environment and health and safety related issues into the future.

It was launched in June 2020 for facility operations and management. It is an evidence-based, third-party verified rating for all facility types, focused on operational policies, maintenance protocols, emergency plans and stakeholder education.

Designed to empower owners and operators across large and small businesses to prioritise the health of staff, visitors and stakeholders, the WELL Health-Safety Rating can be a guide in preparing spaces for re-entry as they respond to COVID-19.



“A visible indication of confidence and trust, the WELL Health-Safety seal communicates to everyone entering a space that evidence-based measures have been adopted and third-party verified.”

The WELL Health-Safety Rating includes more than 20 features covering six health-safety themes:

- Keeping spaces clean and sanitised
- Providing essential health benefits and services
- Communicating your health and safety efforts
- Helping everyone prepare for an emergency
- Assessing and managing air and water quality
- Innovation

It was developed with recommendations from nearly 600 experts across public health, medicine, design, real estate, government and academia.



WELL Health-Safety documentation requirements

In order to achieve the WELL Health-Safety Rating, projects are required to provide documentation demonstrating that a flexible combination of a minimum of 15 features from the rating have been met.

There are no points associated with WELL Health-Safety Rating features, nor are there different levels of achievement associated with the rating.

The WELL Health-Safety rating features are a collection of WELL v2 features, adapted to focus specifically on facilities operations and management.

The WELL digital platform is the official online enrolment application and project management system for the WELL Health-Safety Rating. This online platform is used to house all documents related to a project and to submit information for review by the WELL reviewer.

Once enrolled, project documents may be uploaded at any time during the term. Enrolment fees include one review cycle per year, which is scheduled by the project administrator. Additional review cycles, subject to additional fees, may be scheduled. At each review cycle, the GBCI (Green Business Certification Inc) will conduct a review of all documents that have been submitted for review via the WELL platform for each project.

Why is it important?

Achieving WELL Health-Safety Rating is a great way to increase confidence that evidence-based steps to do the right thing have been taken to keep health front and centre as the economy reopens.

In addition to the COVID-19 Task Force, the rating system is informed by guidance from the Centres for Disease Control and Prevention (CDC), the World Health Organisation (WHO), the Department of Health and Human Services, the National Institutes of Health (NIH), emergency management agencies, other standard-making bodies, and leading academic and research institutions.

The rating features

Well Health-Safety Rating requires 15 of the 25 strategies below in order to achieve the accreditation.

1. Support hand-washing
2. Reduce surface contact
3. Improve cleaning practices
4. Select preferred cleaning products
5. Reduce respiratory practice exposure
6. Emergency preparedness plan
7. Create business continuity plan
8. Plan for healthy re-entry
9. Provide emergency resources
10. Bolster emergency resilience
11. Provide sick leave
12. Provide health benefits
13. Support mental health recovery
14. Promote vaccines
15. Promote a smoke-free environment
16. Assess ventilation
17. Assess and maintain air treatment systems
18. Develop Legionella management plan
19. Monitor air and water quality
20. Manage mould and moisture
21. Promote health and wellbeing
22. Share food inspection information
23. Innovation I
24. Innovation II
25. Innovation III



Evidence-based data

Annotated documents which provide information to indicate how WELL Health-Safety Rating features have been met can include:

- Operation schedules with time log templates (as applicable)
- Policy documents
- Signage and communication materials
- Professional narratives
- Other materials including ongoing reports
- Letters of assurance

Annual renewal

The WELL Health-Safety Rating is valid for one year from the date of issuance. To maintain the rating, project teams must meet requirements for annual renewal. Project teams must file an application for renewal extension on the WELL digital platform no later than one year after the date on which the project was awarded its WELL Health-Safety Rating.



About Morgan Lovell

As office design and fit out specialists, we transform workplaces, bringing brands to life and inspiring a different way of working - so your teams can perform at their peak. Our approach to every project focuses on the long term, as we aim for results that protect and enhance the environment by reducing carbon emissions.

Our company wide commitment to low carbon and sustainability means we have reduced our own carbon (Scope 1, 2 and operational Scope 3) by 73% since 2010, as we continue to work towards our net zero target by 2030. To learn more about our journey towards net zero, visit morganlovell.com/low-carbon